

Community Services Clerk

Employment Status: Part-time (10 - 15 hours per week)
Combination of daylight, evening, and weekend hours

Reports to: Library Director

Job Description:

This position often represents the public's first impression of the library. In addition to customer service, this position involves a variety of clerical and technical duties. Assignments typically involve checking materials in and out; providing general information to patrons; providing technology assistance to patrons; ensuring that the library is orderly; and receiving payments. Other duties are assigned as necessary.

Responsibilities:

- Welcome all patrons and assist patrons in using the library and its resources
- Provide excellent customer service at the circulation desk, including but not limited to fulfilling patron requests, circulation of materials, and handling reserved materials
- Process daily deliveries of materials
- Provide reference, readers advisory, and technology services in a courteous and enthusiastic manner to patrons of all ages
- Multitask with patrons, staff members, and library volunteers
- Ability to work independently and within a team model
- Maintain appearance of library, including shelving materials, shelf reading, dusting and straightening chairs and furniture
- Assist with library programs and fundraising activities as assigned
- Participate in continuing education opportunities and professional development as assigned

Qualifications:

- High School Diploma or Equivalent
- Experience as library worker or volunteer preferred
- Demonstrated experience with computers and technology
- Excellent interpersonal and communication skills
- Evening and weekend availability



515 Millers Run Road • Morgan, PA 15064
Phone: 412-257-8660
southfayettelibrary.org

Physical Requirements:

While performing the duties of this job the employee: will be regularly required to bend, stoop, and lift materials for prolonged periods of time; will reach with hands and arms; may be frequently required to lift materials up to 25 pounds and push a loaded book truck weighing up to 75 pounds; must regularly operate computer hardware and software, and typical office equipment efficiently; and regularly talk and/or hear. Work is performed primarily in an office environment while seated or standing for extended periods. Some travel to other locations to perform work and/or attend meetings is required. There may be some work performed outside or in other community buildings.

Organization Background

South Fayette Township Library and Bridgeville Public Library established a partnership in 2013 in order to promote shared resources, programming opportunities, and staffing. The libraries are located approximately two miles apart serving the Township of South Fayette, the Borough of Bridgeville, and surrounding communities including the South Fayette School District and Chartiers Valley School District.

South Fayette Township Library is an Equal Opportunity Employer and will make reasonable accommodations to assure access to all persons. Federal Criminal Background Check, PA Criminal Record Check, and PA Child Abuse History Clearance are required upon acceptance of an offer of employment.

Please submit an application (available at the library or online at southfayettelibrary.org/employment) to:

Ben Hornfeck, Director
hornfeckb@southfayettelibrary.org